



The Willows

Independent Living • Personal Care • Memory Care
part of Heritage Valley Health System

June 5, 2020

Dear Residents, Families, and Caregivers,

In our efforts to keep you informed, we wanted to send a status update as to where things stand in our community relative to COVID -19. Although we realize that this letter does not replace a personal call, you are welcome to reach out to us with any specific questions.

At present, we continue to have no resident cases and no staff cases of COVID-19 in our community.

This week, the Department of Health released guidance (attached) that Personal Care Homes will remain under restricted visitation for a minimum of 28 days after a county “goes green” which is today for Allegheny county. We know that you are anxious to see your loved one and resume normal visitation. We recognize this has been a stressful time for you and your family. In the meantime, we hope that you are enjoying and taking advantage of our virtual, window, and courtyard visits.

We continue to update our website and social media pages with pertinent updates and resident activities. Please follow these pages for the most up to date information.

I wish that I had better news to share today. I continue to appreciate daily your calls, cards, and email of support to all of us at The Willows and we look forward to the day that we can see everyone again.

Stay safe,

Angel

Angela Waddell, MSN, RN, NHA, PCHA, ALA

Executive Director

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