



May 22, 2020

Dear Residents, Families, and Caregivers,

In our efforts to keep you informed, we wanted to send a status update as to where things stand in our community relative to COVID -19. Although we realize that this letter does not replace a personal call, you are welcome to reach out to us with any specific questions.

This week, the Department of Health released guidance that Personal Care Homes will begin reporting data elements related to COVID-19, beginning May 28, 2020. Details of the reporting requirements have not yet been released; however, the information will further assist the Department of Health and the Department of Human Services (Departments) in determining and employing the most efficient and practical means for prevention and suppression of COVID-19 within Personal Care Homes. When we receive additional, information, we will share it with you.

As many of you may have heard on the news, the White House Task Force and the PA Secretary of Health have released recommendations for testing all staff and residents in Senior Living Communities in an effort to relax restrictions and reopen our communities for visitation. We are awaiting further guidance and availability of testing supplies from the Department of Health. We will update you as this evolves.

At present, we continue to have no resident cases and no staff cases of COVID-19 in our community.

We know that you are anxious to see your loved one and resume normal visitation. We recognize this has been a stressful time for you and your family and we are working diligently to allow modified outside visitations in the immediate future. We continue to update our website and social media pages with pertinent updates and resident activities. Please follow these pages for the most up to date information.

In Good Health,

Angel

Angela Waddell, MSN, RN, NHA, PCHA, ALA

Executive Director

The Willows