



This letter is to communicate the ongoing efforts to maintain the health and wellness of our staff and residents at The Willows. Parts of Pennsylvania are transitioning to the “yellow” category, which allowed certain non-essential businesses to open on Friday May 8, 2020 and locally more reopening on Friday, May 15, 2020. We have received some questions and wanted to share updates with you. The reopening will not include senior living providers. With the vulnerable population that we serve it could be some time before regular visitation resumes. We will continue to provide you with updates as information is released.

At this time, we have no active COVID-19 cases. We are continuing to follow the stringent mitigation efforts that were previously outlined to you. These have been extremely successful in keeping our staff and residents safe and protected. We are very gracious of your support during this pandemic.

We continue to share updates of facility happenings on our website and social media pages. The Centers for Medicare and Medicaid Services (CMS) recently announced some changes on notification to residents and family members of symptomatic residents or positive COVID-19 cases that reside in skilled nursing facilities. However, as of today, there has been no guidance for personal care home notifications to families and residents. The Willows is choosing to follow the CMS guidance. Should positive cases or symptoms develop we will be providing an ongoing means of communication to you.

As the reopening of businesses, and other activities take place please use caution if going out in the community. You are the best defense in successfully fighting this pandemic. Thank you for your patience and cooperation during this challenging time. **STAY HEALTHY!!!**

If you have any questions, please contact me at your convenience.

Angel

Angela Waddell, MSN, RN, NHA, PCHA, ALA

The Willows

Executive Director