



September 4, 2020

Dear Residents, Families, and Caregivers,

I hope this finds you well and in good health.

All of our resident and current associates baseline testing was negative in July. The results of the testing that was completed on August 24th for staff and residents that had contact with a previous employee that tested positive for COVID-19 have all returned with NEGATIVE results. We continue to have no residents or staff that are showing signs or symptoms of COVID-19 within the facility.

The Willows is working with the PA Rapid Response Health Care Providers, or RRHCP's, for guidance on further testing and measures to continue to mitigate COVID-19 within the building. The RRHCP's had recommended that the facility complete another round of universal testing of all staff and residents, which was completed on 8/31/2020. The results have returned with four positive staff members.

All residents continue to test negative for COVID-19. Per recommendations from the PA RRHCP's we will complete another round of testing for all staff and residents weekly for the next two weeks. This will take place on Tuesday 9/8 and Wednesday 9/9 and again on Tuesday 9/15 and Wednesday 9/16. Until the results are received (by 9/20/2020) the entire facility will continue to be in the "Yellow Zone" with all personal protective equipment utilized by staff as a precautionary measure. While in the Yellow Zone, we must suspend all visitation and activities and residents will remain in their apartments.

We continue to work with the Department of Health and Department of Human Services on follow-up measures.

The re-opening plan continues to be placed on hold. We will notify everyone once the facility has been cleared to proceed with the re-opening plan.

On a non-COVID related note, Lisa West, Memory Care Coordinator will be transitioning into a new role as a Medication Technician trainer at The Willows effective September 8, 2020. We are actively searching for a Memory Care Coordinator for Pathways. In the interim, please direct any/all questions or concerns to Harriette Craig, Director of Resident Care Services, at extension 1603.

Please know that we extend our most sincere gratitude to you and yours as we continue to provide attention to those in our care as we all navigate these unprecedented times. As always, please contact the facility with any questions.

Please stay safe and we hope to see you soon!

Sincerely,

Angel Waddell

Executive Director