



September 11, 2020

Dear Residents, Families, and Caregivers,

I hope this finds you well and in good health.

All of our resident and current associates baseline testing was negative in July. The results of the testing that was completed on August 24th for staff and residents that had contact with a previous employee that tested positive for COVID-19 have all returned with NEGATIVE results. We continue to have no residents or staff that are showing signs or symptoms of COVID-19 within the facility. The Willows is working with the PA Rapid Response Health Care Providers, or RRHCP's, for guidance on further testing and measures to continue to mitigate COVID-19 within the building.

The RRHCP's had recommended that the facility complete another round of universal testing of all staff and residents, which was completed on 9/8 and 9/9. The majority of the staff results have returned with no positive cases. All resident testing results have been received having two positive resident results. Residents testing positive have been relocated to the "Red Zone" of the facility. Staff that test positive remain off work for a minimum of 10 days.

All staff and residents testing positive for COVID-19 are exhibiting no signs or symptoms of the virus. Per recommendations from the PA RRHCP's we will complete another two weeks of testing for all staff and residents. This will take place on Tuesday 9/15 and 9/22. Until these results are received (by 9/25/2020) the entire facility will continue to be in the "Yellow Zone" and having two residents in the "Red Zone" all staff will utilize personal protective equipment within the facility. While in the Yellow and Red Zones, we must suspend all visitation and activities and residents will remain in their apartments.

We continue to work with the Department of Health and Department of Human Services on follow-up measures. The re-opening plan continues to be placed on hold. We will notify everyone once the facility has been cleared to proceed with the re-opening plan. Please remember that we are continuing with virtual family visits via Skype, FaceTime, and Facebook.

On a non-COVID related note, Lisa Connor, Activities Director for Willow Lane, will be transitioning into a new role as Activities Director for Willow Heights. We are actively searching for an Activities Director for Willow Lane and Pathways. Please continue to direct any/all questions or concerns to Lisa Connor until a transition date has been established.

Please know that we extend our most sincere gratitude to you and yours as we continue to provide attention to those in our care as we all navigate these unprecedented times. As always, please contact the facility with any questions.

Sincerely,

Angel Waddell

Executive Director